



A Subsidiary of **FREIGHTLINER**
CORPORATION

Product Recall

To: ALL DEALERS

From: TRACY SAUERBREY – WARRANTY/RECALL DEPARTMENT

Subject: RECALL 08V087 – Emergency/Side Door Handle Retrofit (**Expansion**)

Date: April 21, 2009

This is an EXPANSION of the original 08V-087. Enclosed are copies of the customer notification letter and the repair procedure for Recall 08V087. This recall involves certain ER-HD, MVP-EF, FS-65, HDX, C2 and Minotour school buses, manufactured between January 1994 and November 8, 2000. The defect involves the exterior handle. The exterior handle could begin corroding around the securing roll pin and square drive mechanism causing the protective finish to chip and flake. Continued corrosion and pitting weakens the handle. Handles weakened by corrosion over time may break while trying to open the door from the exterior.

This is a universal notification sent to all dealers. You may or may not have customers in your area affected by this recall. If owners in your area are subject to this recall, we have enclosed a printout listing those customers' names and addresses. If there is not a printout enclosed according to our records there are no units in your area involved. **If you have a printout and any of the units on it are still in your possession it is your responsibility to ensure the recall is performed before the unit is delivered to the customer.**

The repair will consist of replacing the aluminum handles with a more robust handle. The labor allowance is .3 hour per handle (SRT code 90-76). You will need to order your parts from the Parts Distribution Center. (Kit Number 25-FL525-000). **PLEASE MAKE SURE WHEN YOU FILE A CLAIM IN THE SYSTEM YOU CHOOSE 08V087 (WITHOUT THE DASH) FOR THIS GROUP OF UNITS.**

Thomas Built Buses has elected to notify all customers directly. Your customers will be contacting you to schedule an appointment for repairs. Reimbursement for parts and labor, (if requested) may be obtained by filing a warranty claim.

If you know of any customers who own or operate a Thomas bus in this recall, whose name and address is NOT listed or is INCORRECTLY listed on the enclosed printout, please promptly notify Thomas Built Buses of that additional information in writing. Thank you for your cooperation and assistance.

Tracy

Enclosures: Customer Letter Repair Procedure Printout (if applicable)



A Subsidiary of **FREIGHTLINER**
LLC

April 29, 2009

Recall 08V-087 (expansion)

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Thomas Built Buses, Inc. has decided that a defect which relates to motor vehicle safety exists on certain ER-HD, MVP-EF, FS-65, HDX, C2 and Minotour school buses, manufactured between January 1994 through November 8, 2000. These units are identified on the enclosed postcard (Form PSD 304).

The defect involves the exterior handle. The exterior handle could begin corroding around the securing roll pin and square drive mechanism causing the protective finish to chip and flake. Continued corrosion and pitting weakens the handle. Handles weakened by corrosion over time may break while trying to open the door from the exterior. In the event of an emergency, a person on the outside of the bus may break the door handle trying to open the emergency exit potentially delaying evacuation and increasing the risk of personal injury to the vehicle's occupants.

You should immediately contact your Thomas Built Buses dealer for an appointment to have your vehicle modified. Thomas will remedy this defect without charge. The remedy will consist of replacing the aluminum handles with a more robust handle. It will take approximately .3 per handle for repairs. To arrange for repairs, contact your local Thomas Built Buses dealer. After the repair is made, please complete each postage paid card separately and return it to Thomas Built Buses to verify completion.

In addition to being used to verify repair completion, the postcard must be completed and returned if the vehicle does not need repair, if you no longer own the vehicle, or the vehicle identified on the postcard has been exported, stolen, or destroyed/totaled. Federal law requires that any vehicle lessor receiving the recall notice must forward a copy of this notice to the lessee within 10 days.

If you have had your vehicle repaired due to this defect prior to receipt of this notice and you have incurred any costs, you may be eligible for reimbursement. For further information, please contact the Customer Support office at (336) 822-2871, 8 a.m. to 5 p.m. eastern standard time Monday through Friday. To find a dealer in your area please go to www.thomasbus.com.

If the defect is not remedied without charge and within a reasonable time, which is not longer than 60 days after you tender the vehicle for repair, also please contact the Customer Support Office at (336)-889-4871. You may also submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, S.E., Washington, DC 20590, or phone the Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153) or go to <http://www.safercar.gov>. If your vehicle is involved in the Canadian portion, you may notify the Manager, Recall and Public Compliance, Road and Motor Vehicle Traffic Safety Branch, Transport Canada, Ottawa, Ontario or phone (613)-993-9851.

Sincerely,

Tracy Sauerbrey
Warranty/Recall Department

Enclosure



A Subsidiary of **FREIGHTLINER**
CORPORATION

Product Recall

To: ALL DEALERS

From: TRACY SAUERBREY – WARRANTY/RECALL DEPARTMENT

Subject: RECALL 08V-087 – Emergency/Side Door Handle Retrofit
DATE CLARIFICATION

Date: July 11, 2008

Please be aware that the recall you just received may have conflicting manufacture dates. This recalls involves certain ER-HD, MVP-EF, FS-65, HDX, C2 and Minotour school buses **manufactured between November 9, 2000 and March 10, 2008.**

Tracy



A Subsidiary of **FREIGHTLINER**
CORPORATION

Product Recall

To: ALL DEALERS

From: TRACY SAUERBREY – WARRANTY/RECALL DEPARTMENT

Subject: RECALL 08V-087 – Emergency/Side Door Handle Retrofit

Date: July 9, 2008

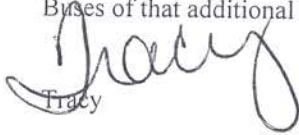
Enclosed are copies of the customer notification letter and the repair procedure for Recall 08V-087. This recall involves certain ER-HD, MVP-EF, FS-65, HDX, C2 and Minotour school buses, manufactured between November 9, 2000 and March 10, 2008. The defect involves the exterior handle. The exterior handle could begin corroding around the securing roll pin and square drive mechanism causing the protective finish to chip and flake. Continued corrosion and pitting weakens the handle. Handles weakened by corrosion over time may break while trying to open the door from the exterior.

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The repair will consist of replacing the aluminum handles with a more robust handle. The labor allowance is .3 hour per handle (SRT code 90-76). You will need to order your parts from the Parts Distribution Center. (Kit Number 25-FL525-000)

Thomas Built Buses has elected to notify all customers directly. Your customers will be contacting you to schedule an appointment for repairs. Reimbursement for parts and labor, (if requested) may be obtained by filing a warranty claim.

If you know of any customers who own or operate a Thomas bus in this recall, whose name and address is NOT listed or is INCORRECTLY listed on the enclosed printout, please promptly notify Thomas Built Buses of that additional information in writing. Thank you for your cooperation and assistance.


Tracy

Enclosures: Customer Letter Repair Procedure Printout (if applicable)



A Subsidiary of **FREIGHTLINER**
LLC

July 19, 2008

Recall 08V-087

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Thomas Built Buses, Inc. has decided that a defect which relates to motor vehicle safety exists on certain ER-HD, MVP-EF, FS-65, HDX, C2 and Minotour school buses, manufactured between 2000 and 2008. These units are identified on the enclosed postcard (Form PSD 304).

The defect involves the exterior handle. The exterior handle could begin corroding around the securing roll pin and square drive mechanism causing the protective finish to chip and flake. Continued corrosion and pitting weakens the handle. Handles weakened by corrosion over time may break while trying to open the door from the exterior. In the event of an emergency, a person on the outside of the bus may break the door handle trying to open the emergency exit potentially delaying evacuation and increasing the risk of personal injury to the vehicle's occupants.

You should immediately contact your Thomas Built Buses dealer for an appointment to have your vehicle modified. Thomas will remedy this defect without charge. The remedy will consist of replacing the aluminum handles with a more robust handle. It will take approximately .3 per handle for repairs. To arrange for repairs, contact your local Thomas Built Buses dealer. After the repair is made, please complete each postage paid card separately and return it to Thomas Built Buses to verify completion.

In addition to being used to verify repair completion, the postcard must be completed and returned if the vehicle does not need repair, if you no longer own the vehicle, or the vehicle identified on the postcard has been exported, stolen, or destroyed/totaled. Federal law requires that any vehicle lessor receiving the recall notice must forward a copy of this notice to the lessee within 10 days.

If you have had your vehicle repaired due to this defect prior to receipt of this notice and you have incurred any costs, you may be eligible for reimbursement. For further information, please contact the Customer Support office at (336) 822-2871, 8 a.m. to 5 p.m. eastern standard time Monday through Friday. To find a dealer in your area please go to www.thomasbus.com.

If the defect is not remedied without charge and within a reasonable time, which is not longer than 60 days after you tender the vehicle for repair, also please contact the Customer Support Office at (336)-889-4871. You may also submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, S.E., Washington, DC 20590, or phone the Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153) or go to <http://www.safercar.gov>. If your vehicle is involved in the Canadian portion, you may notify the Manager, Recall and Public Compliance, Road and Motor Vehicle Traffic Safety Branch, Transport Canada, Ottawa, Ontario or phone (613)-993-9851.

Sincerely,

Tracy Sauerbrey
Warranty/Recall Department

Enclosure



Repair Procedure

Instruction Sheet #TBB 85490092

RECALL #08V-087

MODEL: C2, ER-HD, FS-65, HDX, MVP-EF, MINOTOUR

SUBJECT: EMERGENCY / SIDE DOOR HANDLE RETROFIT

PAGE: 1 OF 2

All units with start of production dates of November 9, 2000 through March 10, 2008 will be covered by this change.

Read entire procedure before beginning.

1. Cut off the existing door handle to break it loose from the square shaft it is attached to. **(Figure 1)** Retain nylon washer and rubber washer to be reinstalled.
 - 1.1 Make cut in the direction pictured approximately 1/2" deep and then use a mallet / pry bar to remove handle.
 - 1.2 Be careful not to damage the square shaft. **Figure 2**
 - 1.3 Discard the existing pin and handle.

Make a cut in the handle parallel to the Roll Pin.

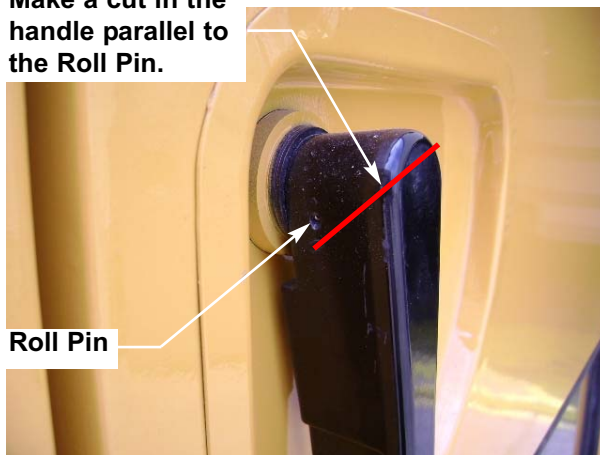


Figure 1



Figure 2

2. Install the new Handle, #TBB 138158, with the existing nylon washer and rubber washer as shown in **Figure 3**.
3. Insert new Roll Pin (Spring Pin), #TBB 148087.
 - 3.1 Set the internal handle to the latched position before installing the new external handle. **Figure 4**
 - 3.2 In this orientation, the new handle should be vertical when installed.
4. Confirm handle operation after installation.

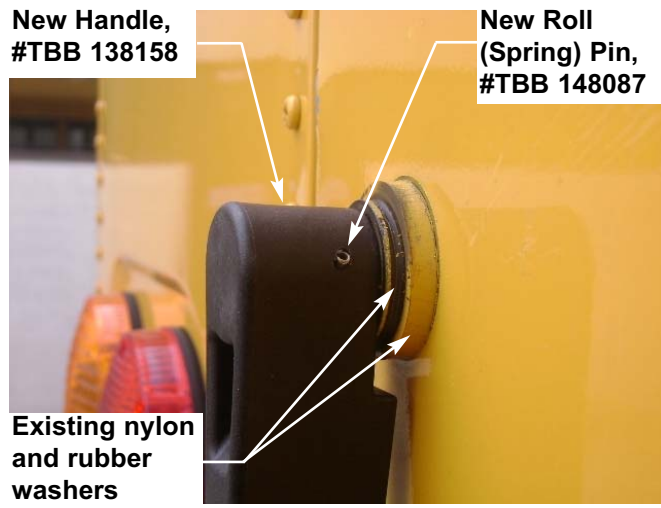


Figure 3



Figure 4

MATERIALS REQUIRED:

<u>PART NUMBER</u>	<u>QTY.</u>	<u>DESCRIPTION-</u>
25-FL525-000	1	<i>KIT, RECALL #08V-087, EMERGENCY / SIDE DOOR HANDLE RETROFIT</i>
<i>CONSISTING OF:</i>		
TBB 85490092	1	REPAIR PROCEDURE FOR RECALL #08V-087 EMERGENCY / SIDE DOOR HANDLE RETROFIT
TBB 138158	1	HANDLE, EMERGENCY AND LIFT DOOR, EXTERIOR
TBB 148087	1	SPRING PIN, .125 X 1.375, STRAIGHT SLOTTED, 420 STAINLESS STEEL